

# **U.S. Department of Education**

## **Application for Remote Access Service Connection**

User Name: \_\_\_\_\_

Network Logon Name (i.e. EMJDOE): \_\_\_\_\_

Network password (Network Logon Password not cc: Mail Password). Password must be unique and different from Logon ID. If you're still using the default network logon password that was issued to you, you must change it and provide the new password on this form): \_\_\_\_\_

For assistance to change your network password, please contact the Customer Support Service at: (202) 708-HELP

Please direct other questions and comments to: Jamal Al-Faleh, Remote Access Service Project Manager.

Phone number: (202) 708-8994  
e-mail address: Jamal\_Al-Faleh@ED.GOV

Applicant's Office Location: \_\_\_\_\_

Applicant's Principle Office: \_\_\_\_\_

Work Telephone number: \_\_\_\_\_

Call back number (Optional for users on travel assignment): \_\_\_\_\_

(The call back number is a phone number that the user will use at the remote site to connect to the network. Once the user logon account is validated by the RAS server, the user will be automatically disconnected and called back by the RAS server at the number provided by the user as a call back number).

**Benefits provided by call back number:**

### **Network Security**

**The connection cost is charged to Education's account**

Supervisor's Signature: \_\_\_\_\_

FlexiPlace Approving Official's Signature: \_\_\_\_\_

Supported Platforms: Remote Access Services (RAS) participants must run Windows 95 on the remote computer.

RAS Project Manager's signature: \_\_\_\_\_